



from
**Southern
Water** 

in partnership with
 **Clancy**

Ref: PRN 730075
Date: 11 April 2025
Tel: 0330 303 0368

Hello,

We're improving the water supply in your area

I'm writing to let you know about work that Clancy and Southern Water will shortly be carrying out on **Winchester Road** at the junction with **Wilton Road**.

Over the last two years we've replaced a number of ageing water mains in your area, and we're now ready to decommission these old pipes and fully connect the new mains into our water network. This work will help us to continue supplying you and your local community with high-quality drinking water.

What happens next?

We'll be working at the junction of Winchester Road and Wilton Road to prepare and carry out these final connections.

Work will begin on **Monday 19 May**, and we expect the work will take 2 weeks to complete.

How will this affect you?

Temporary, 4-way traffic lights will be in operation at the junction. These temporary lights can be controlled remotely, and we are working closely with Southampton City Council Highways who will also be able to monitor and operate these lights, to minimise traffic disruption during peak hours.

Your water supply

We may need to temporarily interrupt the water supply for some customers during the work. If your water supply is affected we will give you at least 48 hours' notice before this interruption.

If you or someone you look after have any special requirements for water supply, please contact us so we can do our best to help.



from
**Southern
Water** 

in partnership with
 **Clancy**

How to contact us

If you have any questions, please call the Customer Care Team on 0330 3030 368 stating that your query is relating to Capital Projects, then quote the Project Reference Number (PRN) 730075 so that the right team can quickly help you.

We would like to thank you for your support and patience whilst we carry out this essential work.

Yours faithfully,



Nicholas Marshall
Project Manager, Southern Water

Using your information: We use the information you give us to resolve your queries and provide you with water and wastewater services. We also collect feedback to help us improve our services. To find out more please visit [southernwater.co.uk/privacy](https://www.southernwater.co.uk/privacy)

Southern Water, Southern House, Yeoman Road, Worthing BN13 3NX
[southernwater.co.uk](https://www.southernwater.co.uk)

Southern Water Services Ltd, Registered Office: Southern House, Yeoman Road, Worthing BN13 3NX Registered in England No. 2366670