



from  
**Southern  
Water** 

in partnership with  
 **Clancy**

Ref: PRN 730075  
Date: 11 April 2025  
Tel: 0330 303 0368

Hello,

## **We're improving the water supply in your area**

I'm writing to let you know about work that Clancy and Southern Water will shortly be carrying out on **Winchester Road** at the **Hollybrook roundabout**.

Over the last two years we've replaced a number of ageing water mains in your area, and we're now ready to decommission these old pipes and fully connect the new mains into our water network. This work will help us to continue supplying you and your local community with high-quality drinking water.

### **What happens next?**

We'll be working at the junction of Winchester Road and Hill Lane at the northern side of the Hollybrook roundabout to prepare and carry out these final connections.

Work will begin on **Saturday 10 May**, and we expect the work will be complete by Sunday 18 May.

### **How will this affect you?**

At the roundabout, the northbound lane of Winchester Road will be closed to traffic, with a diversion route in operation via Burgess Road and Bassett Avenue. Southbound traffic (towards Southampton city centre) will continue as normal.

We need to work overnight on Saturday 10 May, but we'll be doing all we can to keep noise and disruption to an absolute minimum.

### **Your water supply**

We may need to temporarily interrupt the water supply for some customers during the work. If your water supply is affected we will give you at least 48 hours' notice before this interruption.



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If you or someone you look after have any special requirements for water supply, please contact us so we can do our best to help.

### **How to contact us**

If you have any questions, please call the Customer Care Team on 0330 3030 368 stating that your query is relating to Capital Projects, then quote the Project Reference Number (PRN) 730075 so that the right team can quickly help you.

We would like to thank you for your support and patience whilst we carry out this essential work.

Yours faithfully,



Nicholas Marshall  
Project Manager, Southern Water

**Using your information:** We use the information you give us to resolve your queries and provide you with water and wastewater services. We also collect feedback to help us improve our services To find out more please visit [southernwater.co.uk/privacy](https://southernwater.co.uk/privacy)

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